
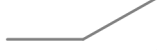
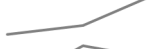





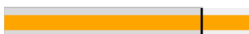




Reporting Period: July 2024 - September 2024 (Data as of Dec 17, 2024)





Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	289	371	-22% ▼
	Admits	60	54	11% ▲
	Discharges	47	180	-74% ▼
	Service Hours	1,126	1,188	-5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 114 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		98%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Outcome		89%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	103	30.5%
	Case Management	81	24.0%
Addiction	Outpatient	154	45.6%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	17	6%	8%	Female	162	56%	42% ▲
26-34	39	13%	18%	Male	127	44%	58% ▼
35-44	51	18%	24%	Transgender/Other			0%
45-54	78	27%	18%				
55-64	69	24%	20%				
65+	35	12%	12%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hisp-Puerto Rican	165	57%	10% ▲	White/Caucasian	132	46%	59% ▼
Non-Hispanic	87	30%	64% ▼	Other	102	35%	12% ▲
Hispanic-Other	33	11%	11%	Black/African American	51	18%	17%
Hispanic-Mexican	3	1%	1%	Asian	2	1%	1%
Hispanic-Cuban	1	0%	0%	Multiple Races	1	0%	1%
Unknown			14% ▼	Hawaiian/Other Pacific Islander	1	0%	0%
				Am. Indian/Native Alaskan			1%
				Unknown			9%

 Unique Clients |  State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	1	1	0%
Discharges	-	1	-100% ▼
Service Hours	35	48	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	76%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		14	100%	85%	91%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	93%	90%	89%	3%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■			33%
Discharges				0%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 67 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	154	173	-11% ▼
Admits	28	39	-28% ▼
Discharges	35	69	-49% ▼
Service Hours	353	534	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	92%
Valid TEDS Data	92%	50%
On-Time Periodic	Actual	State Avg
6 Month Updates	28%	9%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	98%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	6	17%	50%	51%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	134	87%	75%	43%	12% ▲
Stable Living Situation	<div><div></div></div>	139	90%	95%	44%	-5%
Improved/Maintained Function Score	<div><div></div></div>	97	94%	75%	29%	19% ▲
Abstinence/Reduced Drug Use	<div><div></div></div>	57	37%	55%	24%	-18% ▼
Employed	<div><div></div></div>	48	31%	50%	22%	-19% ▼
Self Help	<div><div></div></div>	13	8%	60%	12%	-52% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	93	78%	90%	38%	-12% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	14	50%	75%	57%	-25% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	2	2	0%
Discharges	2	5	-60% ▼
Service Hours	456	416	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
On-Time Periodic		
6 Month Updates	67%	49%
Diagnosis		
Valid MH/SU Diagnosis	93%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	50%	50%	46%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	16	100%	60%	59%	40% ▲
Improved/Maintained Function Score	<div><div></div></div>	11	92%	75%	39%	17% ▲
Stable Living Situation	<div><div></div></div>	14	88%	95%	68%	-7%
Employed	<div><div></div></div>	0	0%	30%	22%	-30% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	12	86%	90%	75%	-4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	1	50%	75%	81%	-25% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>		67%
Discharges	<div></div>		<div></div>	67%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	43	33% ▲
Admits	10	7	43% ▲
Discharges	5	9	-44% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	94%
On-Time Periodic		
6 Month Updates	58%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	2	40%	50%	65%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	43	75%	60%	71%	15% ▲
Stable Living Situation	<div><div></div></div>	53	93%	80%	78%	13% ▲
Employed	<div><div></div></div>	6	11%	20%	14%	-9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges		<div></div>	<div></div>	67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	8	25% ▲
Admits	1	-	
Discharges	1	-	
Service Hours	32	28	16% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	10	100%	85%	91%	15% ▲

Service Utilization

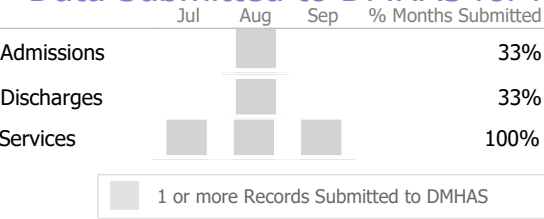
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	9	100%	90%	89%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 98%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div>	50% 76%

Data Submitted to DMHAS for Month



* State Avg based on 67 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	85	7%
Admits	18	5	260% ▲
Discharges	4	24	-83% ▼
Service Hours	250	162	55% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	59%	49%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	98%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	2	50%	50%	46%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	82	90%	60%	59%	30% ▲
Stable Living Situation	<div><div></div></div>	85	93%	95%	68%	-2%
Improved/Maintained Function Score	<div><div></div></div>	65	97%	75%	39%	22% ▲
Employed	<div><div></div></div>	8	9%	30%	22%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	81	93%	90%	75%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	13	72%	75%	81%	-3%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs